

Ishida Service

At Ishida, we summarise our commitment to our customers as ‘With you all the way’.

We support you from the start of your information gathering process, advising on specification and design, providing product trials and best-practice installation and commissioning and then throughout the full lifecycle of your machine.

We offer a full range of services including product support, training, spare parts, packages, remote monitoring and a comprehensive network of local service engineers to ensure you continually benefit from optimum machine performance.

Project Management

Ishida is well-known for the drive, determination and persistence required to deliver complex projects and installations. Our goal is: to meet or exceed performance specifications. Extensive product testing, either in your factory or at our own purpose-built facilities, is just one aspect of our total project management offering.

Complete Line Solutions

The unique breadth of the product portfolio enables Ishida to deliver full turnkey solutions in selected sectors. We have the project management capabilities and logistical skills to deliver full lines, complete plants in a surprisingly short time. The benefit of one single source supplier ensures complete integration of your production facility and the committed support of a major international company will see your project through to sustained, productive operation.

Customer Training

Our training schemes are devised to help you maximise productivity and efficiency enabling the optimum return to be delivered from your Ishida investment. Continually renewed and reviewed, our programs are firmly grounded in the innovative engineering ethos of Ishida.

We provide training through either:

Ishida Academy

Our Ishida Prague Cestlice (Czech Republic) and Birmingham (UK) sites provide purpose-built classroom and hands-on training for your production equipment and operators.

Bespoke on-site training

We can deliver courses at your premises that are tailored to your specific production requirements and in line with staff shift patterns.

Industry 5.0

We support your journey towards Industry 5.0 in which machine performance can be maximised through data. Most Ishida machines and complete line solutions can be configured to interface to the Ishida Sentinel™ software providing remote performance monitoring, remote machine control and remote performance intervention.



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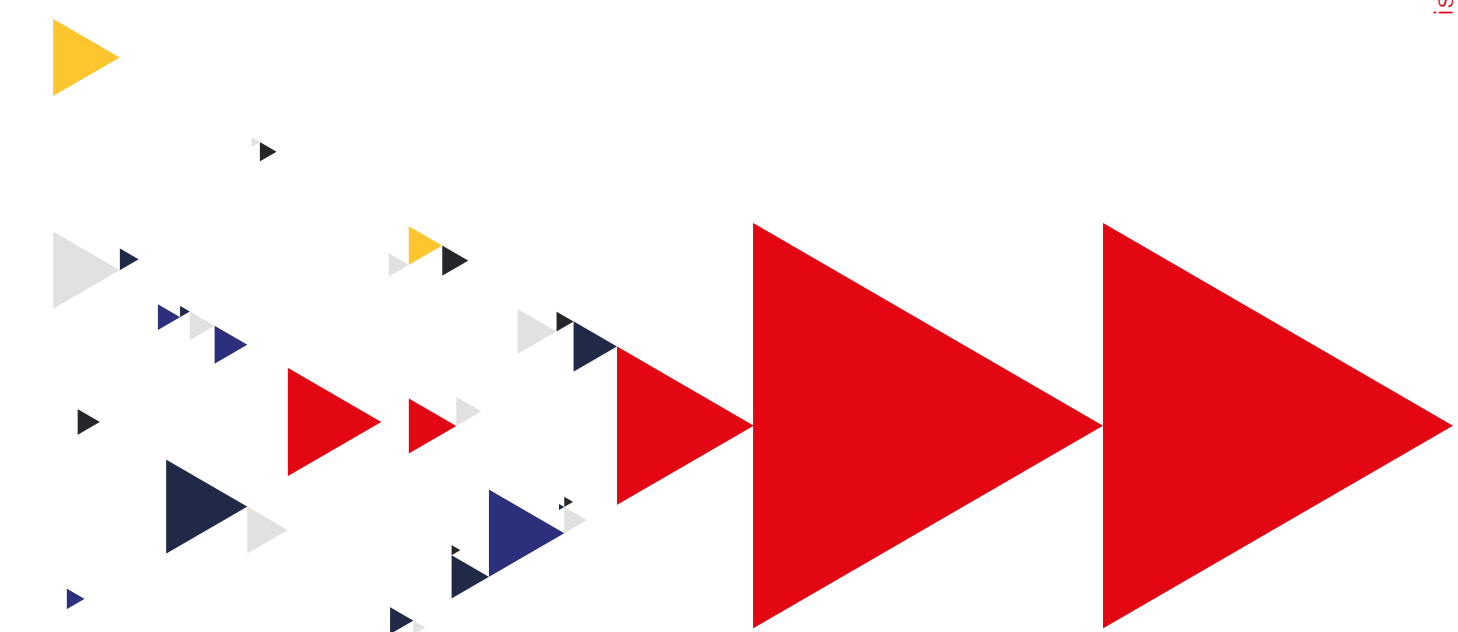
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Let Ishida Surprise You

A unique range of products and services from the industry’s most dependable brand.



Innovation, Collaboration, Harmony

Ishida is a fifth generation Japanese family-owned company with extensive international reach, rich dependable heritage and a proven cultural commitment to deliver on our promises.

Key to our future business success is our ability to provide our customers with competitive advantage in the industries in which they operate. Our talented team of design engineers understands the fast-changing market requirements and continuously aims to extend our product range with innovative technologies.

Combining our unique breadth of experience, innovative ideas and frequent market research Ishida develops machines of the next generation. Working in collaboration with our customers we are able to ensure that our machines deliver unequalled user benefits in even the most challenging applications.

We are Smarter Faster Together.

Distribution Systems

Ishida offers both standard and customised filling, topping and distribution systems, based on the most up-to-date technology and solid experience of thousands of applications worldwide.



Filling and Dosing

Linear configuration multihead weighers for ultimate weighing accuracy in low target weight applications.



Filling and Dosing

Highly accurate, reliable and high-speed multihead weighers, providing a wide range of solutions for diverse applications, from free-flowing to sticky products.



Quality Control: Checkweighers

Offering a variety of validated and compliant dynamic weighing solutions that cater for weights from 5g to 60kg and offer many performance features that can improve OEE.



Quality Control: Leak Detection - AirScan

The unique Ishida AirScan tests the sealing of individual MAP (modified atmosphere packaging) packs in-line. It detects holes as small as 0.5mm, at line speeds of up to 160 packs per minute.



Filling and Dosing: Flexgraders

A fresh product grading system available in single, dual and twin lane configurations handling a variety of weights and speeds of up to 500 products per minute.



End of Line: Case Packing

Ishida's fully automatic ACP-700 integrated case packing system provides case packing, case alignment, bag packing, sorting, closing and sealing in one machine, for a wide range of bag sizes, case sizes, and pack patterns.



Filling and Dosing

Versatile semi-automatic combination weighers, ideal for very sticky, difficult-to-handle products or short production runs in fresh food applications.



Packaging: Vertical Bagmaker

Advanced vertical form fill seal bagmakers exclusively for the snack food industry. Ishida bagmakers offer industry-leading performance for every type of snack food pack format and film material.



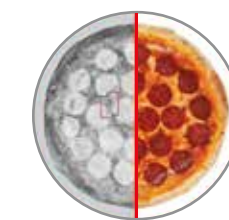
Quality Control: Seal Tester / Vision System for Trays

The ideal solution for leak detection of apertures as small as 0.5mm on trays at speeds up to 150ppm. Optional top and/or underside vision technology offers the ability to check printed labels for orientation and information presented.



Quality Control: X-Ray Inspection

A range of machines suited to foreign body detection on both packaged and bulk form products, which can also inspect other quality control issues such as defective and missing items.



Tray Sealers

The Ishida QX tray sealer range is capable of handling almost any size, shape, material and MAP application to suit the most demanding requirements.



Software

This system offers the ability to capture pack data from production and drive OEE improvements. All data can be transferred directly to a network and as such it can assist paperless compliance.

Ishida Sentinel™ Line/Machine Optimisation

Ishida Sentinel™ is a unique remote customer care software solution that combines machine performance monitoring with comprehensive data capture and in-depth analysis. This enables food manufacturers and packers to operate their lines to maximum performance and efficiency and avoid unnecessary and unwanted downtime.



Filling and Dosing

Cutgate weighers for precision weighing of granular products, such as detergents, coffee, granules, sugar, etc.



Quality Control: Seal Tester for Bags

A range of pressure seal testers that can detect the smallest leaks in a variety of product and pack types, at speeds of more than 140 packs per minute.



End of Line: Weigh Price Labeller

High speed labelling machine capable of completing up to two top and bottom label applications and operating at up to 150 packs per minute, while linking to ERP systems.

